

**SIES College of Arts, Science and Commerce (Autonomous)
Sion (W), Mumbai – 400 022**

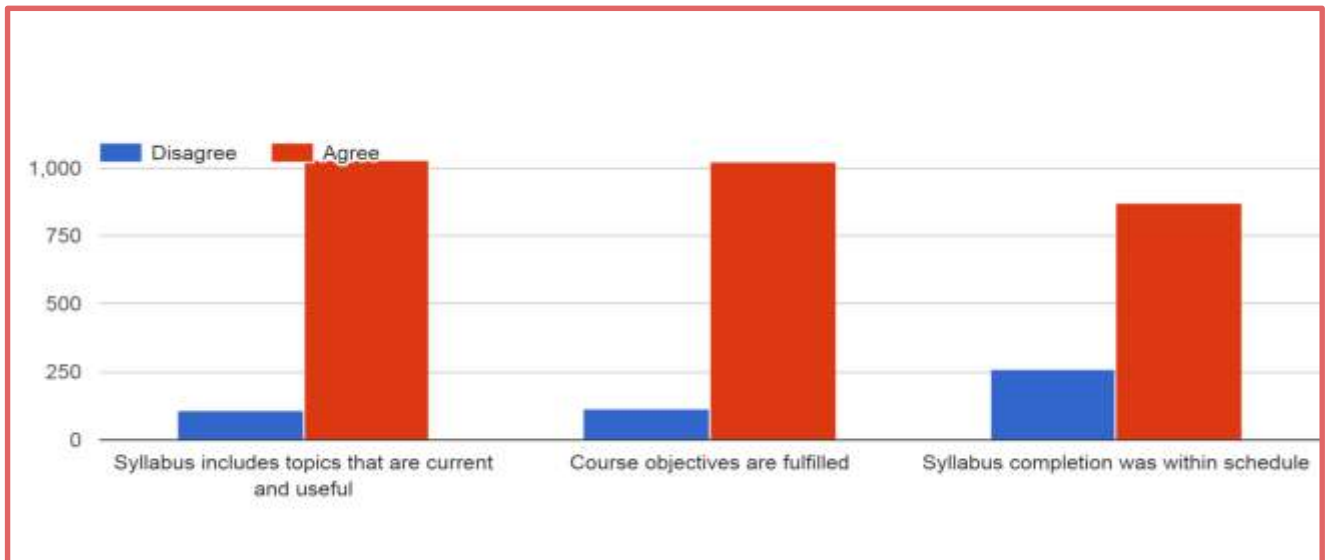
Students' Satisfaction Survey July 2019-20

1. **Number of respondents:** 1,125 (Approximately 30% students)
2. **Dates:** 16/07/2019 – 24/07/2019
3. **Methodology:** Structured feedback form (Google form) was shared with students of all streams selected randomly. The form contained structured questions about curriculum, teaching-learning, evaluation, co-curricular activities, infrastructure. The last question was open ended inviting suggestions from students.

4. **Questionnaire and Analysis:**
 1. Email address
 2. Stream of study during 2018-2019
 3. Curriculum under Autonomy

Questionnaire and Analysis:

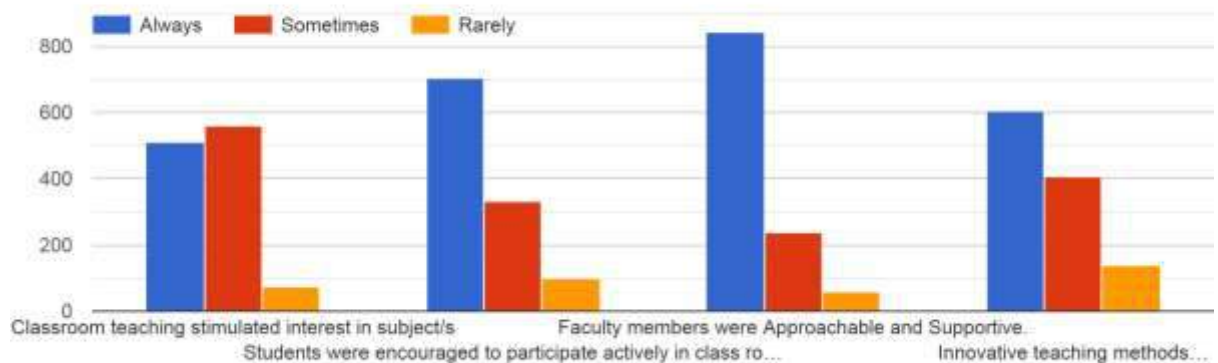
4. Curriculum under Autonomy



A. Syllabus includes topics that are current and useful	Agree	Disagree
B. Course objectives are fulfilled	Agree	Disagree
C. Syllabus completion was within schedule	Agree	Disagree

5. Overall learning experience

Kindly note that the feedback sought is NOT about specific teacher/s.

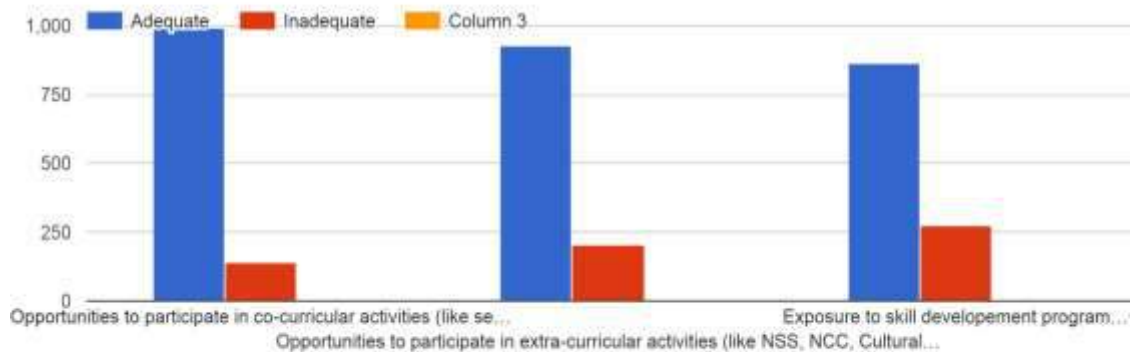


Options: Always Sometimes Rarely

- Classroom teaching stimulated interest in subject/s
- Students were encouraged to participate actively in class room discussions.
- Faculty members were Approachable and Supportive.
- Innovative teaching methods (for e.g. audio-visual aids, online and offline reference materials, role play etc.) were used in classrooms.

6. Learning Opportunities beyond classroom

Read each statement and select an appropriate alternative based on your experience .

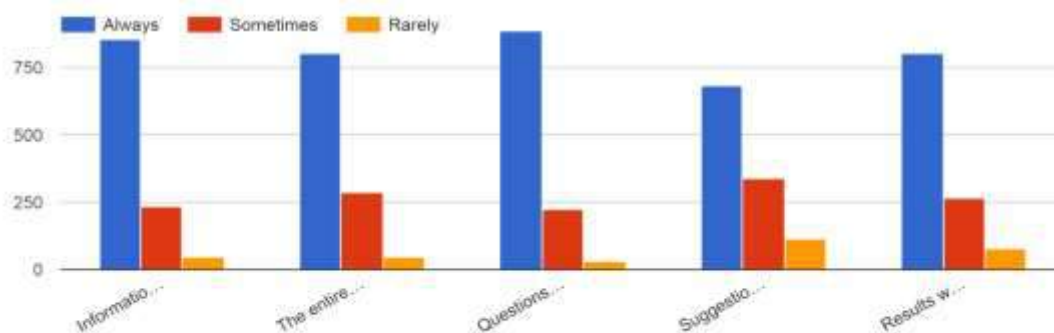


Options: Adequate Inadequate

- Opportunities to participate in co-curricular activities (like seminars, workshops, guest lectures, add on courses, etc.) were
- Opportunities to participate in extra-curricular activities (like NSS, NCC, Cultural events, Sports etc.) were
- Exposure to skill development programmes (like soft skills, life skills and employability skills) was

7. Feedback about Evaluation Process under Autonomy

Read each statement and select an appropriate alternative based on your experience .

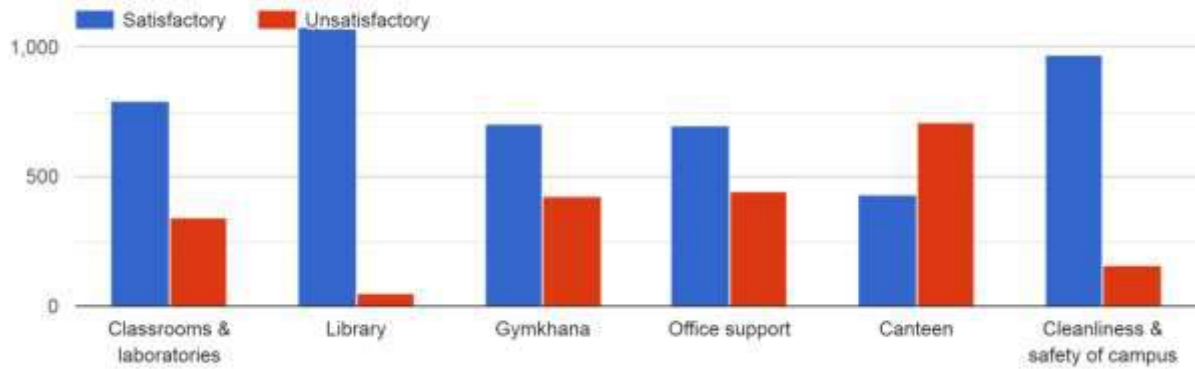


Options: Always Sometimes Never

- Information about exam timetable was given in advance
- The entire syllabus was given justice in the question papers
- Questions in exam papers were clear and unambiguous
- Suggestions for improvement were given with respect to internal assessment
- Results were declared on time

8. Institutional Facilities under Autonomy

Mark each facility based upon your experience



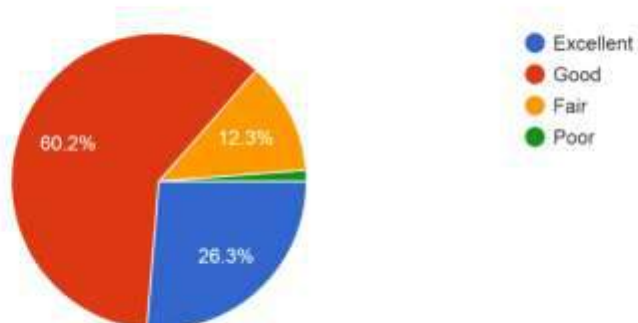
Options: Satisfactory Unsatisfactory

- A. Classrooms & laboratories
- B. Library
- C. Gymkhana
- D. Office support
- E. Canteen
- F. Cleanliness & safety of campus

9. How would you evaluate your overall experience as a student in this institution?

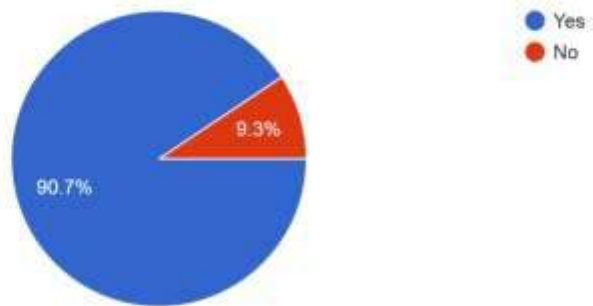
How would you evaluate your overall experience as a student in this institution?

1,125 responses



10. Will you recommend this institution to others? Yes No

Will you recommend this institution to others?
1,125 responses



11. Suggestions, if any

Following suggestions were repeated through many responses.

- i) Inconvenient Time table IT and CS students
- ii) Gymkhana not available during exams
- iii) Canteen - Food quality and hygiene not satisfactory
- iv) Examination notices not available easily

Actions Taken

- i) Feedback shared with timetable committee for consideration for subsequent academic year
- ii) Examination control room shifted to another location from Gymkhana, to make Gymkhana available to students even during examinations.
- iii) Feedback shared with canteen manager. Instructions given for improvement and monitored by Canteen Committee
- iv) Examination Notices made available on college website in students' corner section